



CenturyLink
1600 7th Avenue, 15th Floor
Seattle, Washington 98191
206-345-6224 (phone)
425-301-8411 (cell)
E-mail: phil.grate@centurylink.com

Phil Grate
Director Montana
Regulatory and Legislative Affairs

April 21, 2015

Montana Public Service Commission
Kate Whitney
Division Administrator - Regulatory Division
1701 Prospect Avenue
Helena, MT 59620

Hand Delivered

Re: Docket No. D2014.11.91

Dear Ms. Whitney:

Among other things, The Montana Public Service Commission's August 26, 2014 Notice of Commission Action in Docket No. N2014.4.38 orders Qwest Corporation doing business as CenturyLink QC (CenturyLink QC) to file reports with the Commission as follows:

- The OOS<24 Hours reports for each month beginning March, 2014 through July, 2014, for each legacy Qwest wire center in the same format as the OOS<24 Hours reports provided to the PSC in March, 2014.
- Beginning with August, 2014, and until further Commission action is taken, the same OOS< 24 Hours monthly report described above. In addition, CenturyLink shall provide at a minimum, for each OOS trouble report not cleared within 24 hours, the following information:
 - a. Customer Name
 - b. Customer Street Address (not a mailing address such as a PO Box)
 - c. Date and time OOS trouble was reported
 - d. Type of trouble reported
 - e. Date and time the OOS trouble was cleared
 - f. Description of the action taken to clear the trouble
 - g. Did the trouble involve outside plant, and if so, did it involve a subscriber carrier system?
 - h. If so, provide the type and manufacturer of the carrier system and an estimate of when the system was installed

Kate Whitney
April 21, 2015

On October 6, 2014, CenturyLink QC filed a Motion for Protective Order in Docket No. N2014.4.38 seeking protection from public disclosure of the information contained in the above mentioned reports. At its November 13, 2014 open meeting the Commission granted CenturyLink QC's motion which is memorialized in Order No. 7345a with a service date of November 24, 2014.

Also, in a November 12, 2014 Notice of Commission Action the Commission consolidated Dockets No. N2014.4.38 and D2014.11.91 and, as of November 12, 2014, is administering the dockets under Docket No. D2014.11.91.

Therefore, in accordance with the above referenced August 24, 2014 and November 12, 2014 Notices of Commission Action, and Order No. 7345a granting of CenturyLink QC's motion for protection from public disclosure, CenturyLink QC is filing herewith on yellow paper in Docket No. D2014.11.91 the following **confidential** reports:

- For the month of February, 2015, for each OOS trouble report not cleared within 24 hours, the following information:
 - a. Customer Name;
 - b. Street Address (not a mailing address such as a PO Box);
 - c. Date and time OOS trouble was reported;
 - d. Type of trouble reported;
 - e. Date and time the OOS trouble was cleared;
 - f. Description of the action taken to clear the trouble;
 - g. Whether the trouble involved outside plant, and if so, whether it involved a subscriber carrier system;
 - h. If so, the type and manufacturer of the carrier system and an estimate of when the system was installed.

Questions about this confidential report can be directed to me.

Respectfully,

A handwritten signature in black ink, reading "Philip E. Grato". The signature is written in a cursive, flowing style with a large initial "P" and a long, sweeping underline.



CenturyLink™

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that true and correct copies of the foregoing were served on April 21, 2015, in the manner shown and addressed as follows:

Hand delivered:

Kate Whitney, Administrator
Utility Division
Montana Public Service Commission
1701 Prospect Avenue, P.O. Box 202601
Helena, MT 59620-2601
kwhitney@mt.gov

William C. Ballard
LocationAge
413 Saint Lawrence Drive
Silver Spring, MD 20901-2626
bill.ballard@locationage.com

Dennis R. Lopach, PC
4 Carriage Lane
Helena MT 59691
Dennis.Lopachc@gmail.com

Via e-mail:


Monica Tranel, Esq.
Montana Consumer Counsel
PO Box 201703
111 North Last Chance Gulch, Suite 1B
Helena MT 59620-1403
mtranel@mt.gov

Peter G. Scott, Esq.
Gough, Shanahan, Johnson & Waterman
682 S Ferguson Avenue, Suite 4
Bozeman, MT 59718
pgs@gsjw.com

Dr. Robert Loube
Rolka, Loube and Saltzer Associates
10601 Cavalier Drive
Silver Spring, MD 20901
bobloube@earthlink.net

Tre Hendricks
CenturyLink
902 Wasco Street
Hood River, OR 97031
Tre.Hendricks@centurylink.com

DATED this 21st day of April, 2015


Shelley Glueckert